



SETTLING IN

Getting settled in your new home can be overwhelming, especially if you are new to Baltimore City or city living in general. Here is a starter list of resources for your move to Baltimore and settling into your new home.

Baltimore Neighborhoods

LiveBaltimore.com

Energy (Electricity and Gas)

The local utility in Baltimore City is Baltimore Gas and Electric Company (BGE). You can choose to purchase gas and/or electricity supply from any energy supplier that is licensed by the Maryland PSC and registered with BGE, or, you can choose to continue receiving your energy supply from BGE. No matter who you purchase your gas and/or electricity supply from, BGE will deliver the natural gas or electricity to your home, organization, or business through BGE's pipes and wires. To find a list of gas and electricity suppliers, go to www.psc.state.md.us and click 'Supplier Search' under 'Consumer Information.'

Contact BGE:

Baltimore Gas and
Electric Co. (BGE) 39
W Lexington St
Baltimore, MD 21201
New Service: 410.685.0123
or 800.685.0123

www.bge.com

Metered Water

The Baltimore City Department of Public Works Bureau of Water and Wastewater manages the City's residential water supply. When you move to Baltimore, it is recommended that you call their customer service department at 410-396.-398 to start a water bill account. Water bills are sent monthly.

For more information: <https://publicworks.baltimorecity.gov/water-meter-request>

Trash & Recycling

The Baltimore City Department of Public Works Bureau of Solid Waste provides weekly residential trash collection and weekly single-stream recycling pick-ups, and coordinates bulk trash pickups. To schedule a bulk trash pick-up, call 311, or use the 311 app. In the Patterson Park Neighborhood, recycling is picked up on Tuesdays, and trash is collected on Thursdays. Be sure to have your trash and recycling out by 7:00am. Report any issues via 311.



Parking Permits

Some neighborhoods require parking permits, and the parking decals are distributed through individual neighborhood organizations. None of those areas are located within the PPNA boundaries. To inquire about Residential Parking Permits, contact the City of Baltimore Parking Authority: 443-573-2800 or <https://parking.baltimorecity.gov/residential-parking>

Getting the Homestead Tax Exemption

The State of Maryland's Department of Assessments and Taxation will assess your property every three years. The City of Baltimore sets the residential property tax rate on an annual basis. This rate is applied to the assessment. While many jurisdictions have a 10% annual assessment increase cap, the City of Baltimore has a 4% cap for residential homeowners. To make sure this "Homestead Tax Credit" cap is applied to your bill, you must fill-out a one-time application. As a new homeowner, the State will mail you an application or you can fill it out online. You must file this application within 120 days of your closing date. Go to: www.dat.state.md.us and click on the "Homestead Eligibility Application" link. To learn more about the Homestead Tax Credit, visit www.livebaltimore.com/resources/incentives/taxincentives/

Post Offices

- The main post office is located at 900 E Fayette Street. This location has the longest hours and the most services with an automatic postage center machine. Open evenings and extended Saturday hours. Hourly pick-up at the drive-up boxes in the parking lot.
- The Highlandtown Branch post office is located at 6221 Eastern Avenue, near Home Depot. Most of your undelivered packages etc. end up here.
- The Southeast station post office is located at 340 S. Highland Ave. This is a smaller post office with limited hours.
- Visit www.usps.gov to find your local post office to request a change of address or call: 800.ASK.USPS (275.8777)

Building Permits

Projects that include structural modifications or changes to your house plan, modest renovations, construction of decks and fences, major demolition, additions, or major equipment replacement such as for your heating and cooling system, will require some kind of building or tradesman permit from the City of Baltimore. Cosmetic improvements, planters and tree well construction, maintenance repairs, or re-roofing do not need permits.

For more information: <https://dhcd.baltimorecity.gov/pi/e-permits>